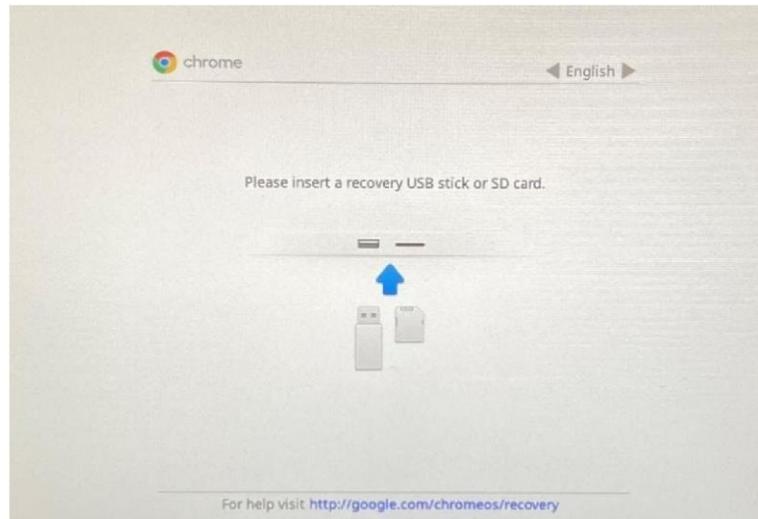


## Chromebook Powerwash Instructions

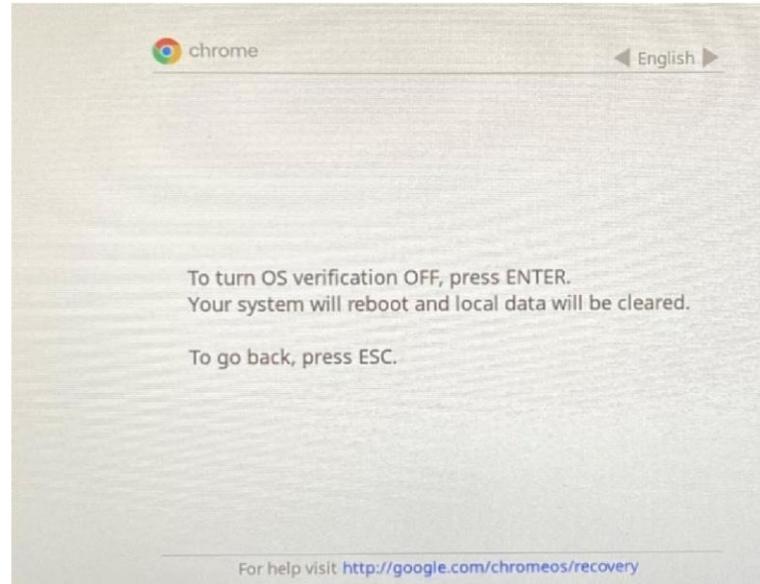
1. Sign out of your Chromebook  
Note: any data stored on the Chromebook's hard drive will be lost following the Powerwash

2. Press the key combination: ESC + Refresh (⌂) + Power Button

3. Press **CTRL + D**  
**(IGNORE "Please insert a recovery USB stick or SD card")**

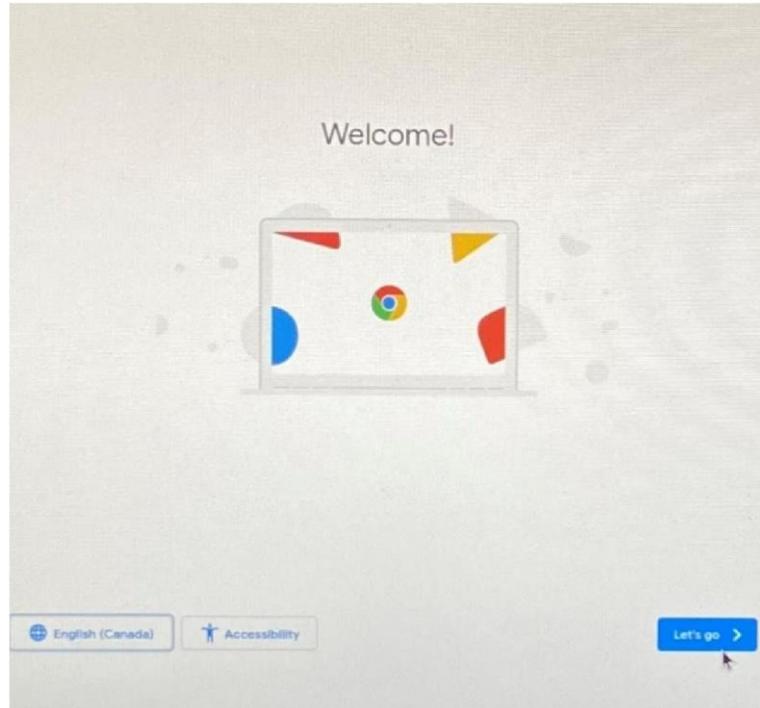


4. On the **To turn OS verification..**  
Press ENTER



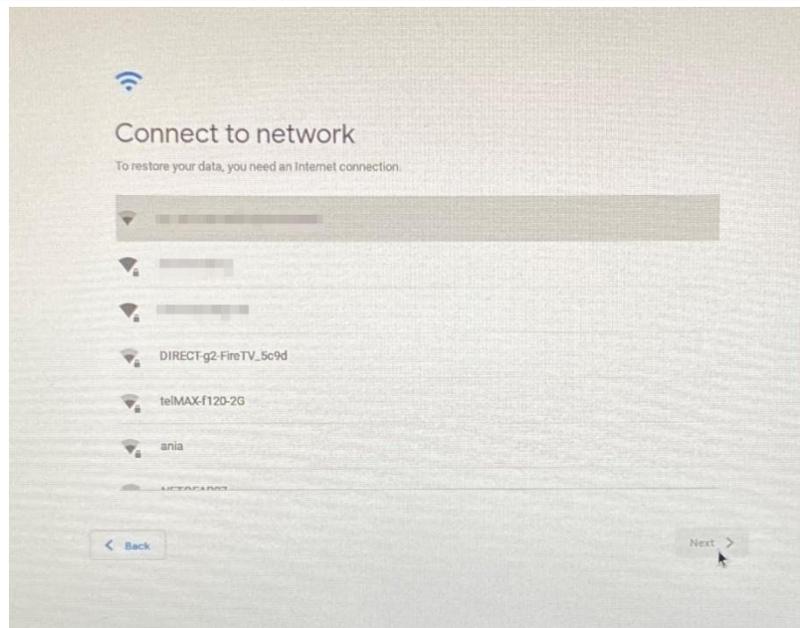
6. The Chromebook will restart

7. On the Welcome screen click **Let's Go**

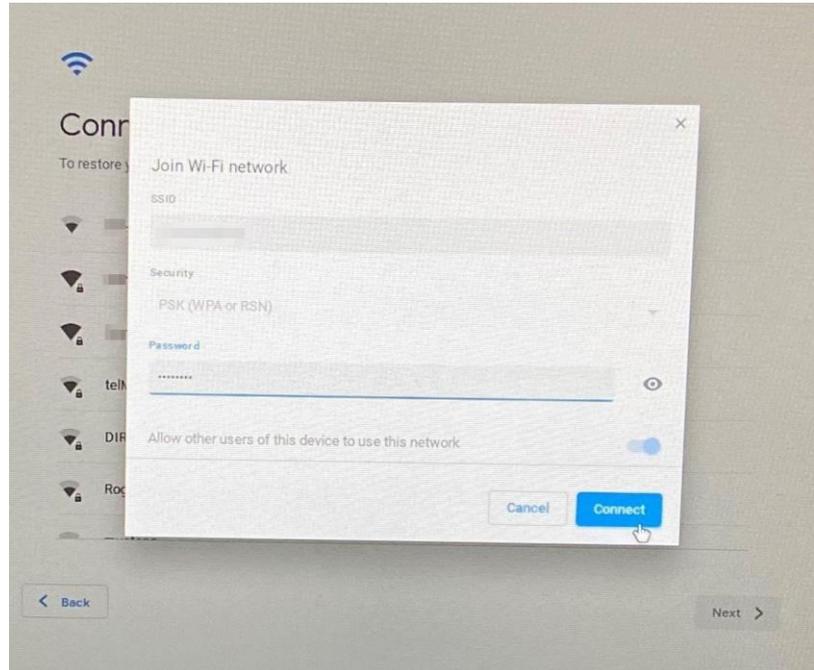


8. On the Connect to Network select a WiFi network and click Next.

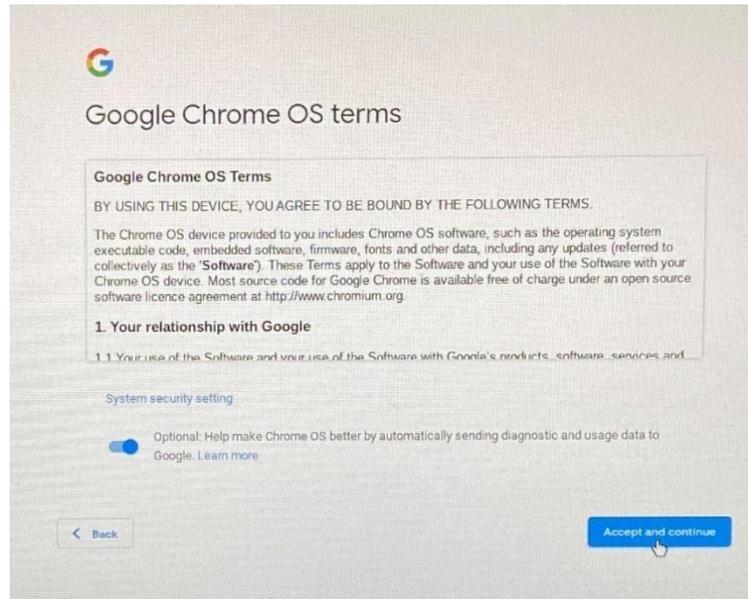
**Note: if at SCHOOL or on a DDSB Network location select IGNITE-MOBLE**



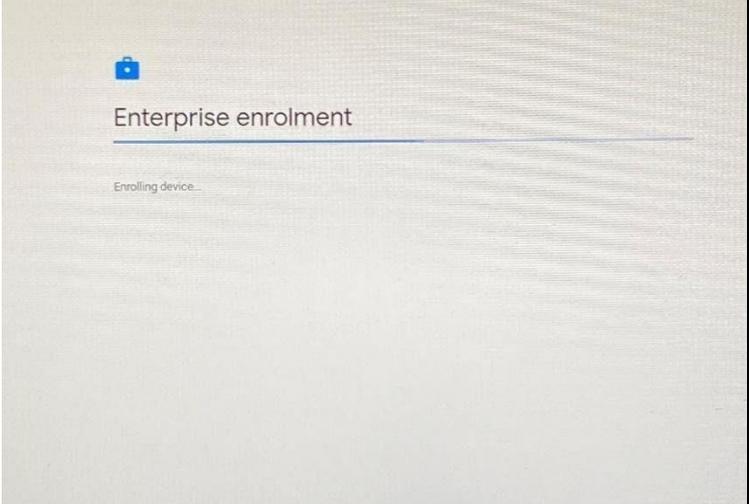
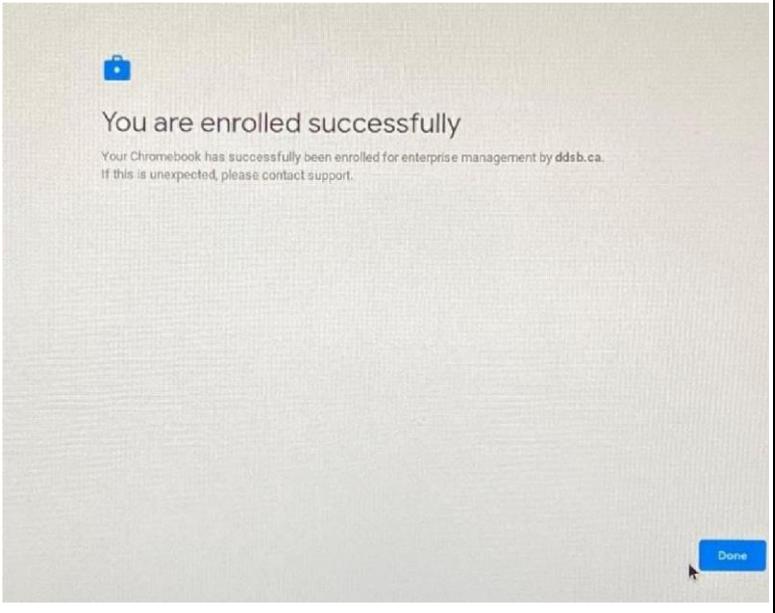
9. Enter appropriate credentials to connect to WiFi and click Connect.



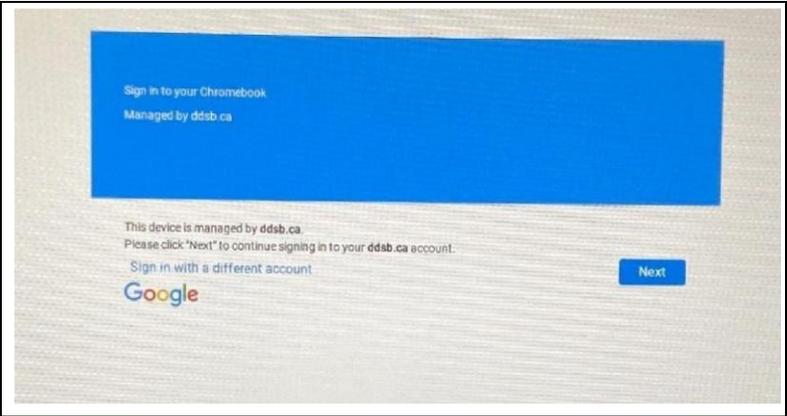
10. On the Google Chrome OS terms screen click Accept and Continue



11. The Chromebook will check for updates and may update at this time

<p>12. Automatic Enterprise Enrollment to DDSB will occur.</p>	 <p>The screenshot shows a screen with a blue padlock icon at the top left. Below it, the text reads "Enterprise enrolment" followed by a horizontal line. Underneath the line, it says "Enrolling device..."</p>
<p>13. At the <b>You are enrolled successfully</b> screen on click <b>Done</b></p>	 <p>The screenshot shows a screen with a blue padlock icon at the top left. Below it, the text reads "You are enrolled successfully". Underneath, it says "Your Chromebook has successfully been enrolled for enterprise management by ddsb.ca. If this is unexpected, please contact support." In the bottom right corner, there is a blue button labeled "Done" with a mouse cursor pointing at it.</p>



<p>14. Your Chromebook is now Powerwashed and ready to use!</p>	 A photograph of a Chromebook screen displaying a sign-in interface. At the top, a blue banner contains the text "Sign in to your Chromebook" and "Managed by ddsb.ca". Below this, the screen shows the text "This device is managed by ddsb.ca. Please click 'Next' to continue signing in to your ddsb.ca account." and "Sign in with a different account." with a "Next" button to the right. The Google logo is visible at the bottom left of the screen.
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**NOTE: If the powerwash did not resolve the issue, please contact the main office for further assistance.**